

City of Two Harbors
522 1st Avenue
Two Harbors, MN 55616

Application for Water Service

(please print)

Customer Name: _____

Mailing Address: _____

City, State, Zip: _____

Contact Phone #: _____

Address/location where service is requested: _____

Intended use: ___ Residential ___ Commercial ___ Irrigation

Size of Service: _____

Name of contractor or individual who will be doing the installation in your home or business:

Having read and being familiar with the attached information, checklist, and policies for water service, including applicable fees associated with the installation of water service, I hereby agree to fully comply with those policies to the satisfaction of the City of Two Harbors

Authorized by: _____

Date: _____

Customer Information – Water Service

City of Two Harbors

Information

- The water service line is owned by the City from the corporation stop (tap) at the main through the curb valve. The customer's ownership is from the curb valve to the building or point of service.
- The property owner is responsible to have a contractor install the water line from the curb valve to the building. The City does not provide labor or equipment for this task.
- If the curb valve is not currently installed, the City installs the water service line from the corporation stop (tap) to the curb valve located on the shortest route to the property line at customer's expense.
- The property owner is also responsible for the restoration, including pavement, curb, and sidewalk, of any excavation resulting from the said installation.

Customer Check List

- **Request Locate of Water Main** – Contact Gopher State One-Call @ 1-800-252-1166 to locate the water main in your area (they will not locate privately owned water service lines). Please provide 72 hours notice prior to excavation.
- **Install Curb Stop and Standpipe** – The water service line must have a curb stop and standpipe that is accessible. DO NOT locate under concrete – preferably not under blacktop but can stick up through concrete or blacktop if sleeved.
- **Water Meter** – Pick up a water meter from our Water Department 503 20th Avenue. At this point, monthly service charges, as well as any consumption, will start to be billed to your account.

Water Service Shut Off Policy

If a customer is making repairs on their plumbing and requests the City to shut off the water service, the customer will be billed for fees incurred.

Water Service Leak Policy

In the event of a leak in the customer's water service, the City shall give written notification to the property owner informing them of the leak and allowing them seven (7) calendar days to repair said leak. Again, the water line belongs to the property owner from the tap in the main to the point of service. If the leak is not repaired within the specified time period, the costs incurred for lost water based on estimated flow will be billed to the property owner. Again, the property owner is also responsible for the restoration, including pavement, curb and sidewalk of any excavation resulting from the repair.

Permanent Disconnection of Service

The property owner is responsible for notifying the City they are requesting termination of service to their property. The disconnection of water services shall be performed by a qualified contractor at the property owner's expense.